

VMWare Horizon Client Installation on a PC

VMWare/All BayCare

The VMWare Horizon Client allows you to connect to your BayCare virtual desktop.

Follow the steps below to install the *Horizon Client* on your PC.

Note: Web access requires Microsoft Edge, Firefox, or Chrome internet browsers.

Install VMWare Horizon Client on a PC

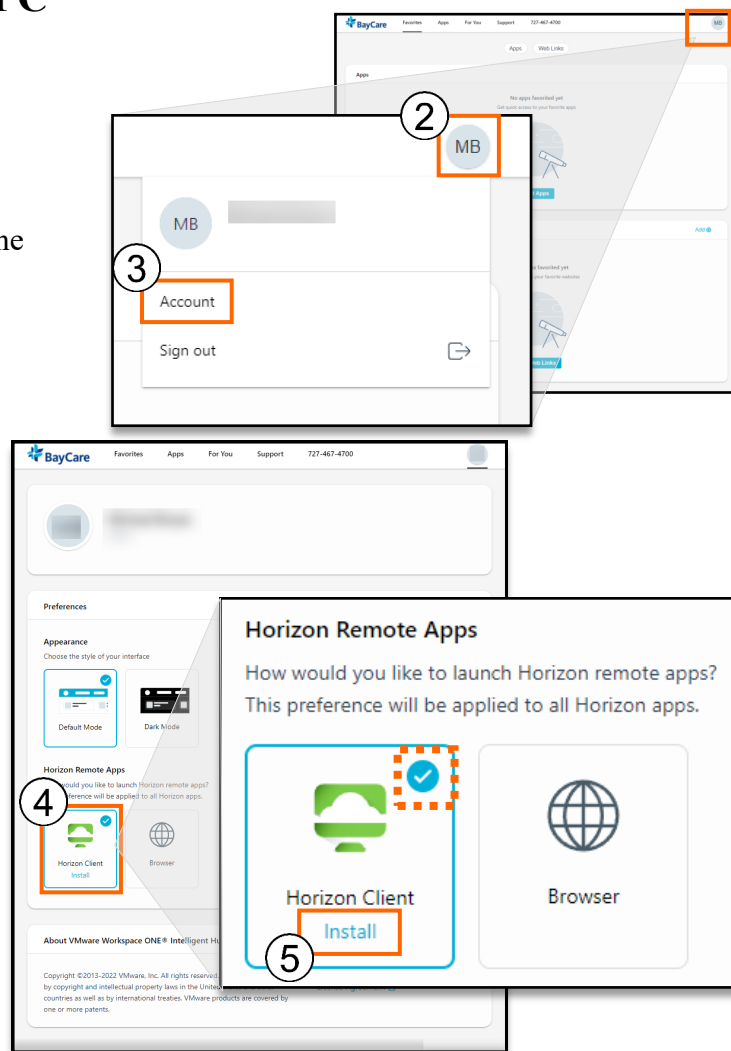
1. From your web browser, navigate to the BayCare Workspace One Access page:

<https://baycare.workspaceoneaccess.com>

2. Click on the **circle with your initials** located in the upper right corner.
3. From the drop-down menu, click on **Account**.

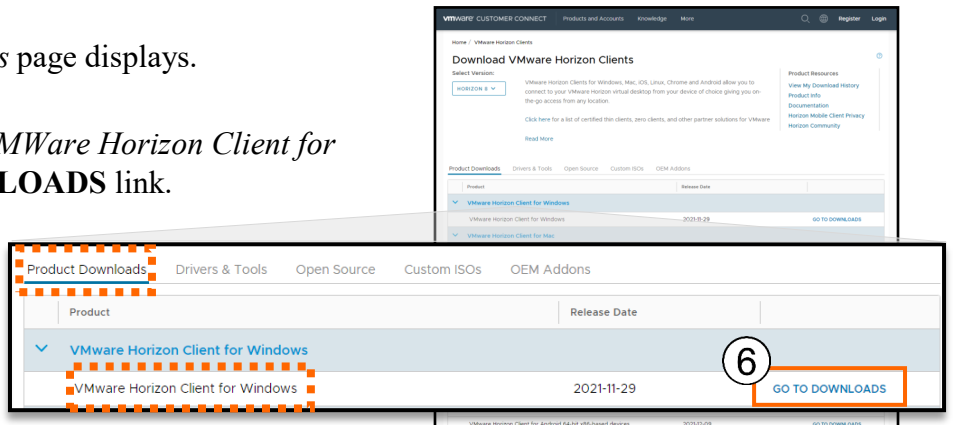
The *Account Preferences* page displays.

4. Select the **Horizon Client** icon. A blue check displays indicating that this is your preferred access method.
5. Click the **Install** link in the *Horizon Client* box.

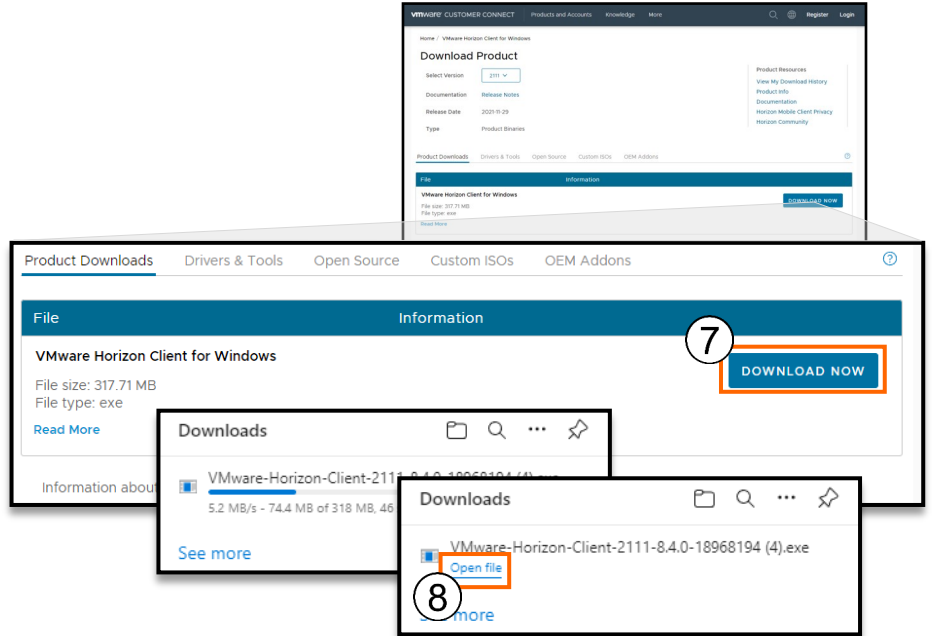


The *Download VMware Horizon Clients* page displays.

- From the *Product Downloads* tab, *VMware Horizon Client for Windows*, click the **GO TO DOWNLOADS** link.

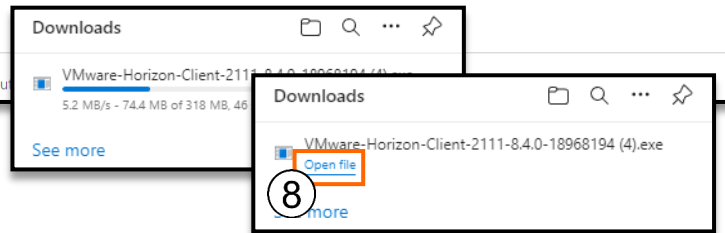


- Click the **Download Now** button.



A *Downloads* window displays in the upper right corner of the screen.

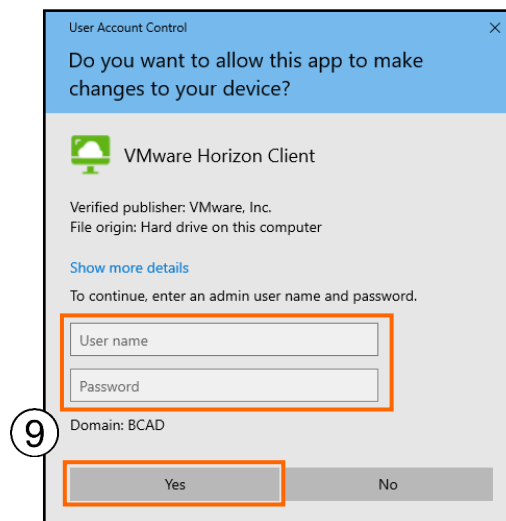
- When the download is complete, click on the **Open file** link.



The *User Account Control* window displays.

- If prompted enter your **Administrative User ID** and **Password**. Click the **Yes** button.

Note: if you do not have administrative rights to your computer, contact your support team for assistance.



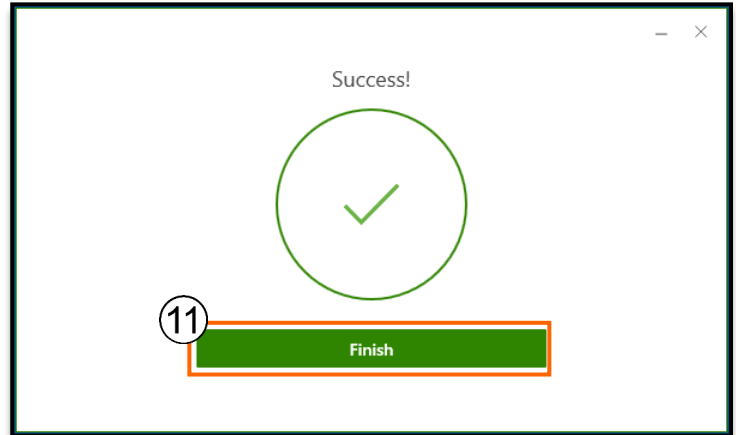
The *VMWare Horizon Privacy Agreement and License Terms* window displays.

10. Click the **Agree & Install** button.



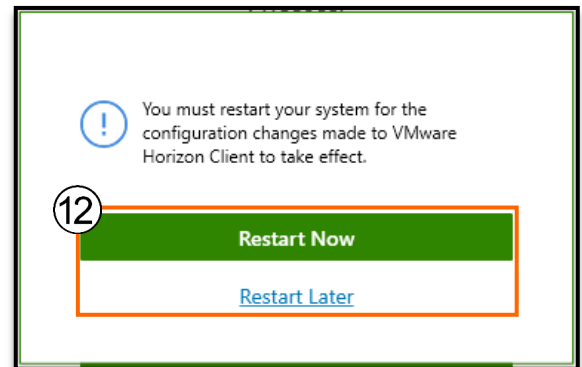
When the installation is complete the *Success!* window displays.

11. Click the **Finish** button.



12. You will need to restart your computer to finalize the installation.

- If safe, click the **Restart Now** button to restart your computer.
- If you cannot restart at this time, select **Restart Later** and restart your computer when ready.

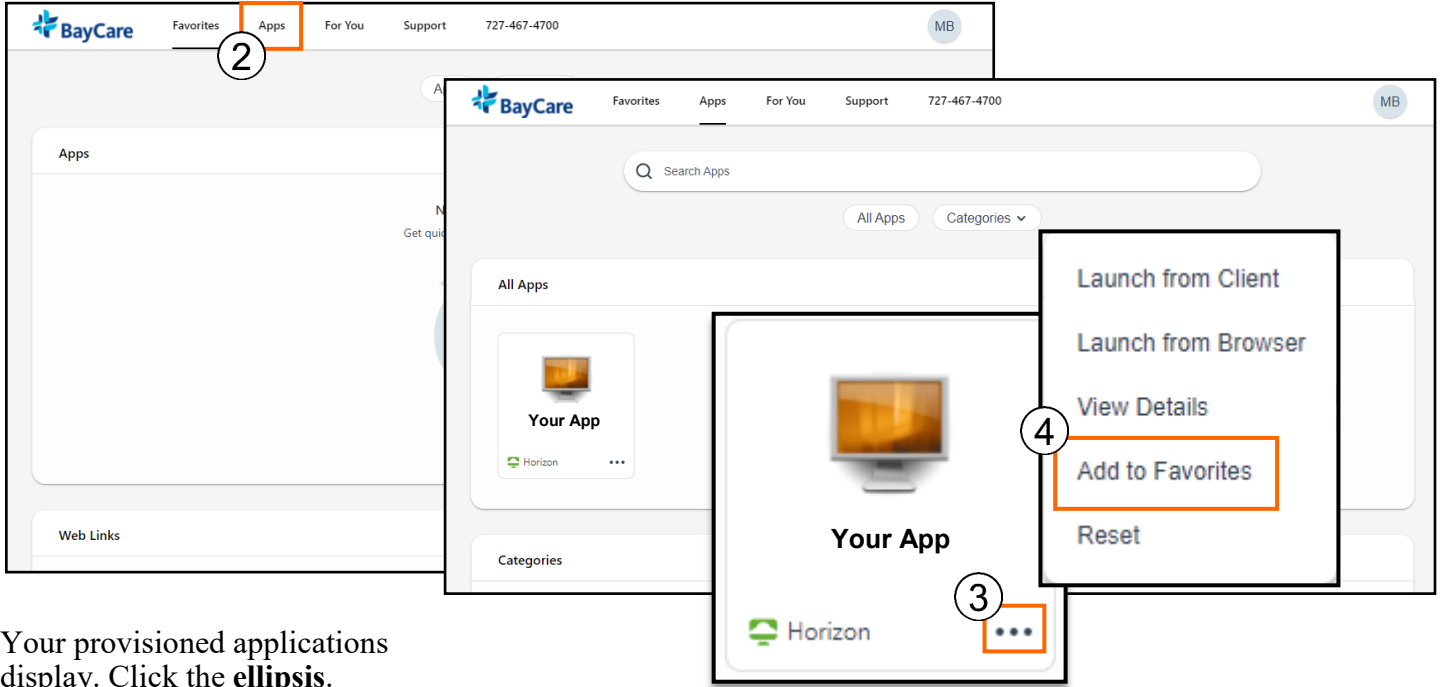


To Access BayCare

1. Navigate to <https://baycare.workspaceoneaccess.com>

Note: Replace any old shortcuts to the *VMWare Horizon Client* with a new shortcut pointing to the above URL.

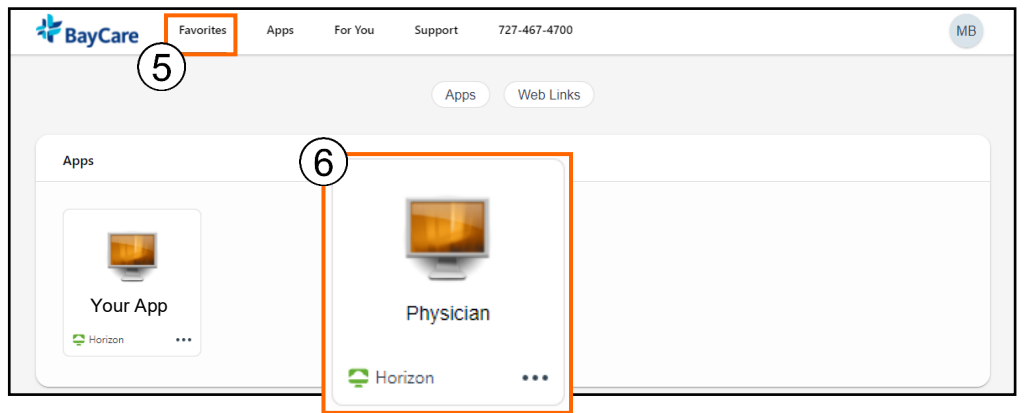
- The *BayCare WorkspaceOne* page displays. By default the page will open with the *Favorites* tab active. To set your home page as a Favorite, open the **Apps** tab.



- Your provisioned applications display. Click the **ellipsis**.
- From the displayed menu, click **Add to Favorites**.
- Click the **Favorites** tab.

Your application displays in the *Apps* window.

- Click the **App icon** (e.g., *Physician*) to open the application.



- If prompted, enter your **password** and click the **Sign In** button.

Your Application opens in a new window.

Note: You may be prompted to enter a username and password for the application.

