

VMWare Horizon Client Installation on an Apple Mac

VMWare/All BayCare

The VMWare **Horizon Client** allows you to connect to your BayCare virtual desktop.

Follow the steps below to install the *Horizon Client* on your Apple Mac.

Install VMWare Horizon Client on a Mac

1. From your web browser, navigate to the BayCare Workspace One Access page:

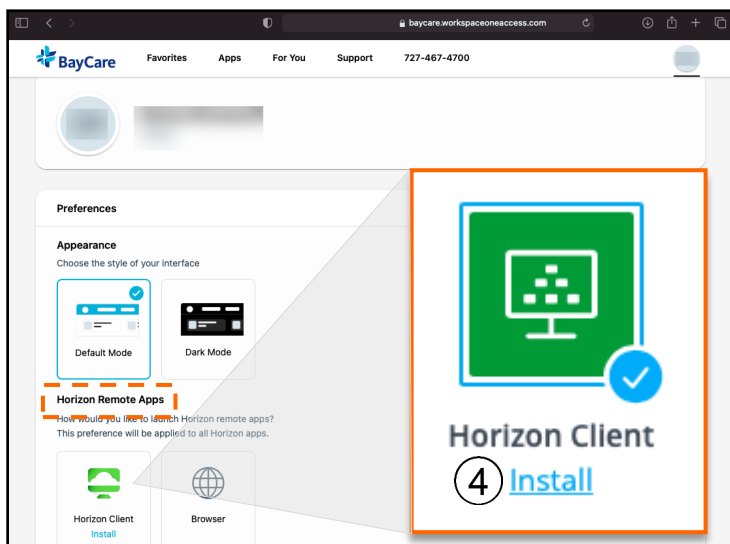
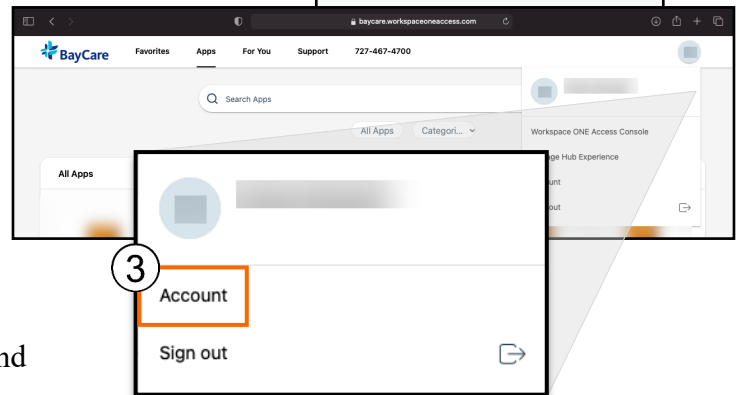
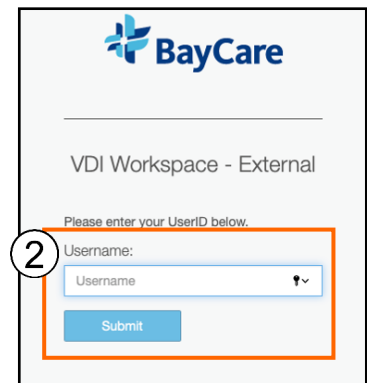
<https://baycare.workspaceoneaccess.com>

2. Log in to the *BayCare VDI Workspace—External* site using your **BayCare Username** and **Password**.

3. From the dropdown menu to the right of your name on the *BayCare* page, select **Account**.

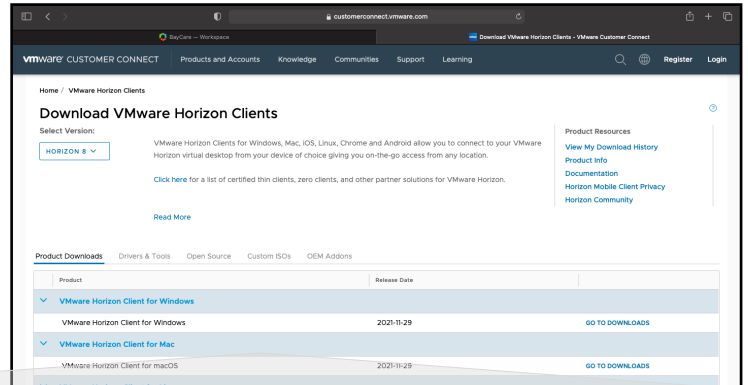
The *Account* page displays.

4. Under *Horizon Remote Apps*, select **Horizon Client** (a blue check will display) and then click the **Install** link under *Horizon Client*.



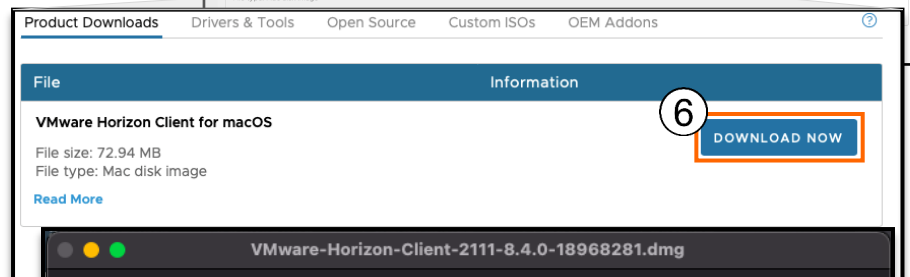
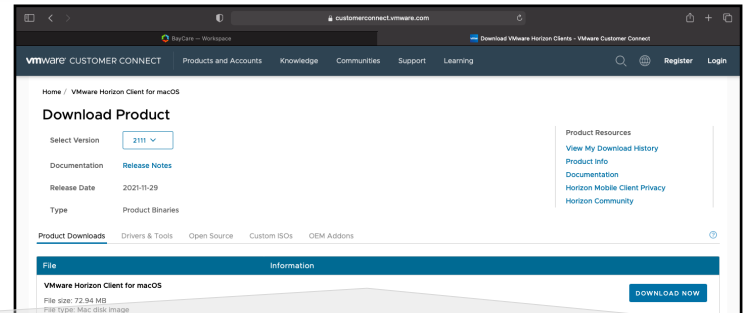
The *Download VMware Horizon Clients* page displays.

5. Under *VMware Horizon Client for Mac*, click the **GO TO DOWNLOADS** link.

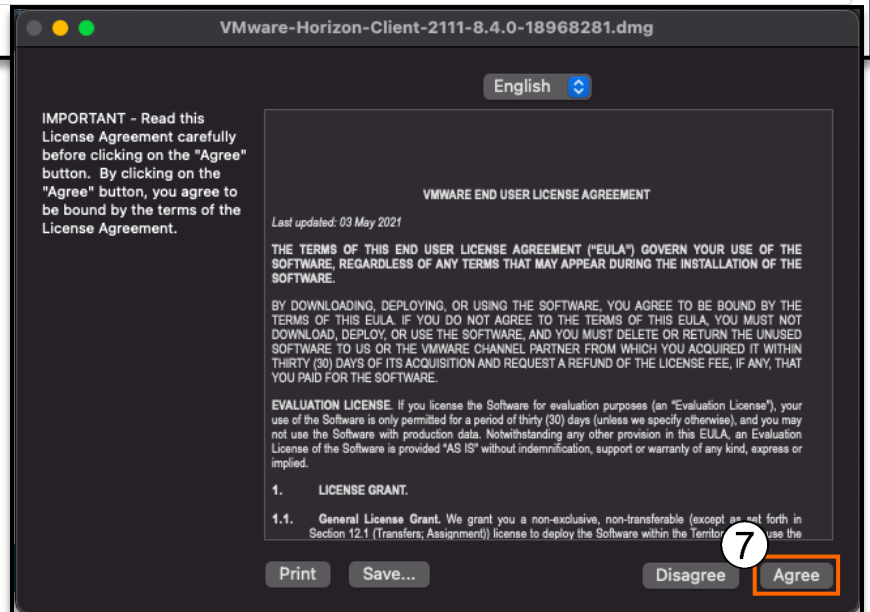


The *Download Product* page displays.

6. Click the **DOWNLOAD NOW** button.



7. When the download is complete the *VMware End User License Agreement* window displays. Click the **Agree** button to proceed with the installation.



- To install, drag the *VMWare Horizon Client* icon to the *Applications* folder on the right.



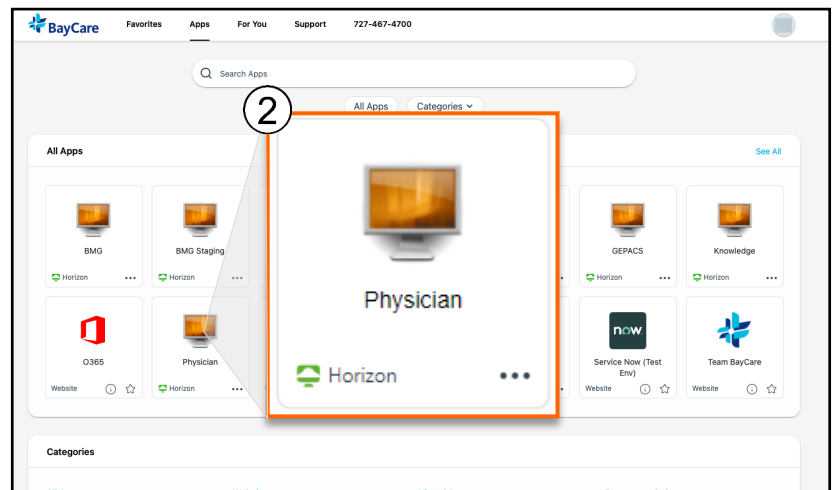
To Access BayCare

- Navigate to <https://baycare.workspaceoneaccess.com>

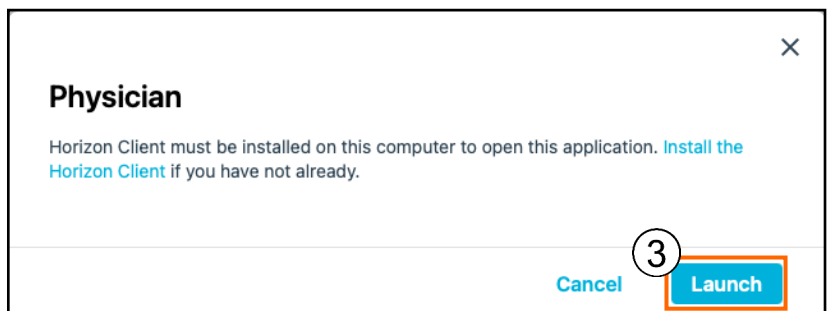
Note: Replace any old shortcuts to the *VMWare Horizon Client* with a new shortcut pointing to the above URL.

The BayCare *Workspace One* page displays.

- Select your **application** (e.g., Physician).



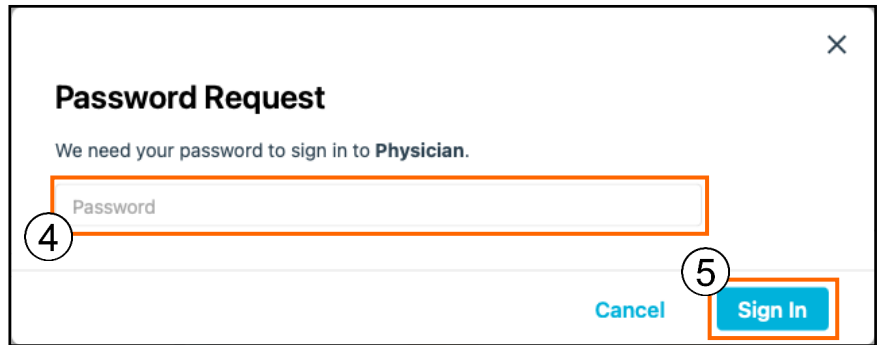
- You are prompted to **Launch** the Horizon Client that you previously installed.



The *Password Request* window displays.

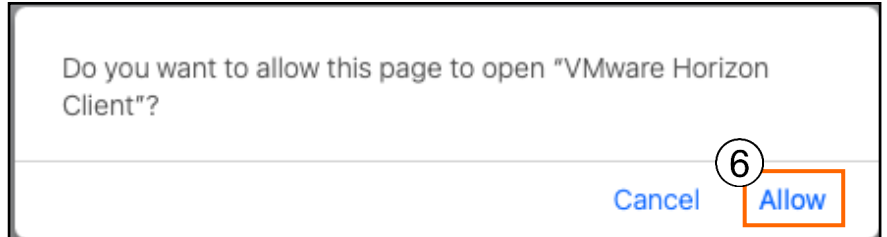
4. Enter your **Password**.

5. Click the **Sign In** button.



The screenshot shows a dialog box titled "Password Request" with a close button (X) in the top right corner. Below the title, it says "We need your password to sign in to **Physician**." There is a text input field labeled "Password" with a circled "4" next to it. At the bottom right, there are two buttons: "Cancel" and "Sign In", with a circled "5" next to the "Sign In" button.

6. Click **Allow** to open the *VMWare Horizon Client*.



The screenshot shows a dialog box asking "Do you want to allow this page to open 'VMware Horizon Client'?". At the bottom right, there are two buttons: "Cancel" and "Allow", with a circled "6" next to the "Allow" button.

Note: If VMWare Horizon Client fails to launch, check your device **Security & Privacy** settings.